# Plan your visit VITORIA-GASTEIZ · PRACTICAL INFORMATION



# • How to arrive?

#### **BY TRAIN / RENFE**

If you wish to obtain a 10% discount on your train tickets, complete this form which we provide in the Link to get the discount code Renfe Train Station\_Vitoria -Gasteiz *Plazuela de la estación, 1 Vitoria-Gasteiz01005- ARABA / ÁLAVA* 

#### ASK FOR YOUR RENFE DISCOUNT

#### **BY BUS**

Bus Station Plaza de Euskaltzaindia, s/n. Timetable from 06:00 to 24:00, 365 days a year. Tel.: 945 16 16 66 e-mail: info.eaa@vitoria-gasteiz.org

#### BY CAR

Prepare your route if you wish to visit with your own vehicle. Query the traffic information and the road conditions in the web page of the Dirección General de Tráfico (Spanish Directorate General of Traffic). You may also access information here on how to park your car when you arrive and how to travel around the city.

#### **BY PLANE**

Vitoria-Gasteiz Airport. Bilbao Airport.

### More Information

### Timetables

Friday, 12 Nov., Saturday, 13 Nov. and Sunday, 14 November 2021, from 19:00 to 23:00. The access to all facilities is free of charge

### • Information about the facilities

- The organization reserves the right to cancel or change any facility due to technical, meteorological or any other reasons.
- The environment of several facilities may reduce the intensity of the public lighting.
- The facilities located indoors have a limited capacity. Follow the instructions from the Festival staff.
- Some lighting facilities may not be recommendable for persons with epilepsy or sight problems.

# Guided Visits

Municipal Tourism Office of Vitoria-Gasteiz
(*Plaza de España, 1. Vitoria-Gasteiz*)

## Volunteers

Would you like to participate in the Umbra Light Festival in a more active way?

Would you like to experience what it is like to be part of an international artistic-cultural event?

Would you like an opportunity to practice your social skills?

Then you may become a volunteer (set link to volunteer form) We are waiting for you!

## • COVID 19

#### Remember that the virus continues to spread among us. Consequently:

- Maintain a minimum safety distance of 1.5 meters at all times and avoid crowds.
- In the indoor facilities, access must be carried out in an orderly way, following instructions. It is mandatory to use masks in all indoor spaces.
- In the outdoor facilities, the use of masks is recommended. And a mask is mandatory if it is not possible to maintain the safety distance of 1.5 meters.
- Please follow all the instructions which may be provided to you by the organization's staff.
- Wash your hands frequently.
- Query the health care recommendations; there may be changes in the regulations.
- If you think that you may have Covid-19 symptoms or you have been in contact with someone who has been diagnosed with Covid-19, please stay home.

# Kindest thanks! We look forward to seeing you at the Umbra Light Festival!